

**Before the
FEDERAL COMMUNICATION COMMISSION
Washington, D.C. 20554**

Received & Inspected
MAY 20 2011
FCC Mail Room

In the Matter of)	
)	
Request for Review by Jane Stern)	
Dorado Community Library)	Form 471 Application No. 796793 &
on Decision of)	796817
the Universal Service Administrator)	
)	
Schools and Libraries Universal Service)	CC Docket No. 02-6
Support Mechanism)	
)	

TO: Wireline Competition Bureau

REQUEST FOR REVIEW

Pursuant to Sections 54.719(c) and 54.721 of the Federal Communications Commission ("Commission" or "FCC") rules, 47 C.F.R. §§ 54.719(c), 54.720 and 54.721 (2003), Jane Stern Dorado Community Library (hereafter Jane Stern Dorado), hereby appeals the decision of the Schools and Libraries Division ("SLD") of the Universal Service Administrative Company to certify Out of Windows 471 Forms submitted for Funding Year 2011 (07/01/2011-06/30/2012).

I. BACKGROUND

On March 24, 2011, Jane Stern Dorado filed two (2) FCC 471 Forms in consultation with their selected Service Provider indicating the services for which it was requesting discounts under the Schools and Libraries Universal Service support mechanism (the "E-rate program").¹ Being unable to submit the applications online, for not having a PIN available for the new library Director and being on the brink of not having the applications delivered on time, our Service Provider offered to take our signed Block 6 Certifications to the nearest FedEx Drop Box place located at Officemax in the Municipality of Manati because they were on their way to another

¹ FCC Form 471 No(s) 796793 and 796817, Jane Stern filed 03/24/2011.

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List A B C D E 1

participant's location to assist them with their applications. Certifications were attached to their corresponding Item 21 attachments in compliance with the program and the package was prepared to be dropped off at FedEx Drop Box at Officemax.² Service Provider indicated to us later on in the afternoon that from the other participant's location, they called Officemax to inquire on the procedures and FedEx pick up time. Officemax personnel explained that the scheduled daily pickup time of FedEx was 4:30pm. Because it was already past that time, our Service Provider explained the importance of SLD's postmark rules and asked about what the postmark date would be. Officemax personnel guaranteed that the package would be delivered the next day with the postmark date of the 24th of March regardless of whether the pickup date was the following day. As scheduled, the envelope was picked up by FedEx at the Officemax location at 4:30pm on March 25th.³ Several days later, checking the status for our applications on SLD's website, we found out that our certifications were *Certified – Out of Window*. Envelope was tracked on FedEx website and it reflected that FedEx changed the postmark date from the 24th to the 25th of March and delivered the envelope at SLD's reception area on the 28th of March. Officemax was contacted immediately by our Service Provider to question the wrongful information received from them and to emphasize the consequences it brought. Officemax supervisor apologized for the error and offered to help. A letter stating that the envelope was indeed delivered to their premises on March 24th was written.⁴

II. JANE STERN DORADO FILED AND FOLLOWED SLD PROCESS ON SENDING 471 FORM CERTIFICATION IN A TIMELY FASHION. JANE STERN DORADO WAS MISINFORMED HURTING THEIR APPLICATIONS UNDER THE DISCOUNT PROGRAM

² Refer to Content of FedEx envelope: (2) Block 6 Certifications and correspondent Item 21 attachments (Exhibit A-1 & A-2)

³ Refer FedEx tracking page for package number 870826215351 (Exhibit B)

⁴ Refer FedEx letter from Dalmari Perez, Officemax Supervisor (Exhibit C)

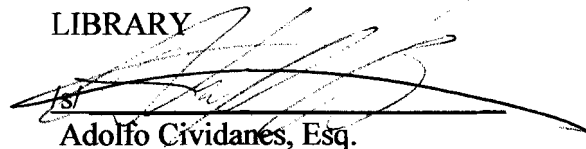
Jane Stern Dorado is participating in the program since 2009 and has been responsible in complying with all program requirements in order to have a successful result for the libraries and the communities of the Municipality of Dorado. Jane Stern Dorado relied on the information provided by Officemax regarding the FedEx drop box and this affected the 471 form applications for next year.

III. CONCLUSION

Jane Stern Dorado submitted their 471 forms 796793 and 796817 on March 24th. Jane Stern Dorado used FedEx next day delivery service through Officemax to send Block 6 certifications with their respective Item 21 attachments for Funding Year 2011. In this process Jane Stern Dorado applications were not postmarked accordingly to the true date and time they were submitted to FedEx, but instead were marked with the pickup date which was the next day. Jane Stern Dorado respectfully requests the Commission to reconsider the decision taken by the SLD and reinstate the above mentioned 471 applications from *Certified – Out of Window* to *Certified – In Window* and provide our library with the opportunity to continue with the program and also continue to deliver library services of excellence to our communities.

Respectfully submitted,

JANE STERN DORADO COMMUNITY
LIBRARY



Adolfo Cividanes, Esq.

Executive Director
331 Mendez Vigo St.
Dorado, PR 00646
Tel: 787-796-3675
Fax: 787-796-1227
Email. adolfo.cividanes@jsdcl.org

May 18, 2011

Application ID:796793

Do not write in this area.

Entity Number	201793	Applicant's Form Identifier	IA-201793-11
Contact Person	ALDOLFO CIVIDANES	Phone Number	787-796-3675

Block 6: Certifications and Signature

24. ☒ I certify that the entities listed in Block 4 of this application are eligible for support because they are: (check one or both)
- a. ☐ 2001, 20 U.S.C. §§ 7801(18) and (38), that do not operate as for-profit businesses, and do not have endowments exceeding \$50 million; and/or
- b. ☒ libraries or library consortia eligible for assistance from a State library administrative agency under the Library Services and Technology Act of 1996 that do not operate as for-profit businesses and whose budgets are completely separate from any schools including, but not limited to elementary, secondary schools, colleges, or universities.
25. ☒ I certify that the entity I represent or the entities listed on this application have secured access, separately or through this program, to all of the resources, including computers, training, software, internal connections, maintenance, and electrical capacity, necessary to use the services purchased effectively. I recognize that some of the aforementioned resources are not eligible for support. I certify that the entities I represent or the entities listed in this application have secured access to all of the resources to pay the discounted charges for eligible services from funds to which access has been secured in the current funding year. I certify that the Billed Entity will pay the non-discount portion of the cost of the goods and services to the service provider(s).

a.	Total funding year pre-discount amount on this Form 471 (Add the entities from Item 23l on all Block 5 Discount Funding Requests.)	\$23,818.20
b.	Total funding commitment request amount on this Form 471 (Add the entities from Items 23K on all Block 5 Discount Funding Requests.)	\$21,436.38
c.	Total applicant non-discount share (Subtract Item 25b from Item 25a.)	\$2,381.82
d.	Total budgeted amount allocated to resources not eligible for E-rate support	\$187,000.00
e.	Total amount necessary for the applicant to pay the non-discount share of the services requested on this application AND to secure access to the resources necessary to make effective use of the discounts. (Add Items 25c and 25d.)	\$189,381.82
f.	<input type="checkbox"/> Check this box if you are receiving any of the funds in Item 25e directly from a service provider listed on any Forms 471 filed by this Billed Entity for this funding year, or if a service provider listed on any of the Forms 471 filed by this Billed Entity for this funding year assisted you in locating funds in Items 25e.	

26. ☒ I certify that, if required by Commission rules, all of the individual schools and libraries receiving services under this form are covered by technology plans that are written, that cover all 12 months of the funding year, and that have been or will be approved by a state or other authorized body or an SLD-certified technology plan approver prior to the commencement of service.
- Or ☐ I certify that no technology plan is required by Commission rules.
27. ☒ I certify that (if applicable) I posted my Form 470 and (if applicable) made any related RFP available for at least 28 days before considering all bids received and selecting a service provider. I certify that all bids submitted were carefully considered and the most cost-effective service offering was selected, with price being the primary factor considered, and is the most cost-effective means of meeting educational needs and technology plan goals.
28. ☒ I certify that the entity responsible for selecting the service provider(s) has reviewed all applicable FCC, state, and local procurement/competitive bidding requirements and that the entity or entities listed on this application have complied with them.
29. ☒ I certify that the services the applicant purchases at discounts provided by 47 U.S.C. § 254 will be used primarily for educational purposes and will not be sold, resold or transferred in consideration for money or any other thing of value, except as permitted by the Commission's rules at 47 C.F.R. §§ 54.500, 54.513. Additionally, I certify that the entity or entities listed on this application have not received anything of value or a promise of anything of value, other than services and equipment sought by means of this form, from the service provider, or any representative or agent thereof or any consultant in connection with this request for services.

Received & Inspected

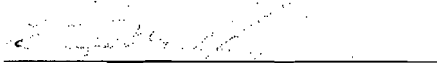
MAY 20 2011

FCC Mail Room

30. ☒ I certify that I and the entity(ies) I represent have complied with all program rules and I acknowledge that failure to do so may result in denial of discount funding and/or cancellation of funding commitments. There are signed contracts covering all of the services listed on this Form 471 except for those services provided under non-contracted tariffed or month-to-month arrangements. I acknowledge that failure to comply with program rules could result in civil or criminal prosecution by the appropriate law enforcement authorities.
31. ☒ I acknowledge that the discount level used for shared services is conditional, for future years, upon ensuring that the most disadvantaged schools and libraries that are treated as sharing in the service, receive an appropriate share of benefits from those services.
32. ☒ I certify that I will retain required documents for a period of at least five years after the last day of service delivered. I certify that I will retain all documents necessary to demonstrate compliance with the statute and Commission rules regarding the application for, receipt of, and delivery of services receiving schools and libraries discounts, and that if audited, I will make such records available to the Administrator. I acknowledge that I may be audited pursuant to participation in the schools and libraries program.
33. ☒ I certify that I am authorized to order telecommunications and other supported services for the eligible entity(ies) listed on this application. I certify that I am authorized to submit this request on behalf of the eligible entity(ies) listed on this application, that I have examined this request, that all of the information on this form is true and correct to the best of my knowledge, that the entities that are receiving discounts pursuant to this application have complied with the terms, conditions and purposes of this program, that no kickbacks were paid to anyone and that false statements on this form can be punished by fine or forfeiture under the Communications Act, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under the Title 18 of the United States Code, 18 U.S.C. § 1001 and civil violations of the False Claims Act.
34. ☒ I acknowledge that FCC rules provide that persons who have been convicted of criminal violations or held civilly liable for certain acts arising from their participation in the schools and libraries support mechanism are subject to suspension and debarment from the program. I will institute reasonable measures to be informed, and will notify USAC should I be informed or become aware that I or any of the entities listed on this application, or any person associated in any way with my entity and/or entities listed on this application, is convicted of a criminal violation or held civilly liable for acts arising from their participation in the schools and libraries support mechanism.
35. ☒ I certify that if any of the Funding Requests on this Form 471 are for discounts for products or services that contain both eligible and ineligible components, that I have allocated the eligible and ineligible components as required by the Commission's rules at 47 C.F.R. § 54.504(g)(1),(2).
36. ☒ I certify that this funding request does not constitute a request for internal connections services, except basic maintenance services, in violation of the Commission requirement that eligible entities are not eligible for such support more than twice every five funding years as required by the Commission's rules at 47 C.F.R. § 54.506(c).
37. ☒ I certify that the non-discounted portion of the costs for eligible services will not be paid by the service provider. The pre-discount costs of eligible services featured on this Form 471 are net of any rebates or discounts offered by the service provider. I acknowledge that, for the purpose of this rule, the provision, by the provider of a supported service, of free services or products unrelated to the supported service or product constitutes a rebate of some or all of the cost of the supported services.

38. Signature of authorized person

39. Signature Date

3/24/201140. Printed name of authorized person
ADOLFO CIVIDANES41. Title or position of authorized person
DIRECTOR☐ Check here if the consultant in Item 6g is the Authorized Person.42a. Street Address, P.O Box or Route Number
SUITE 331
CALLE MENDEZ VIGO
City, State Zip Code
DORAGO, PR 0064642b. Telephone number of authorized person:
(787) 796-367542c. Fax number of authorized person:
(787) 796-122742d. E-mail of authorized person:
ADOLFO.CIVIDANES@JSDCL.ORG42e. Name of authorized person's employer
JANES STERN DORADO COMMUNITY LIBRARY

NOTICE: Section 54.504 of the Federal Communications Commission's rules requires all schools and libraries ordering services that are eligible for and seeking universal service discounts to file this Services Ordered and Certification Form (FCC Form 471)

with the Universal Service Administrator. 47 C.F.R. § 54.504(c). The collection of information stems from the Commission's authority under Section 254 of the Communications Act of 1934, as amended. 47 U.S.C. § 254. The data in the report will be used to ensure that schools and libraries comply with the competitive bidding requirement contained in 47 C.F.R. § 54.504. All schools and libraries planning to order services eligible for universal service discounts must file this form themselves or as part of a consortium.

An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

The FCC is authorized under the Communications Act of 1934, as amended, to collect the information we request in this form. We will use the information you provide to determine whether approving this application is in the public interest. If we believe there may be a violation or a potential violation of any applicable statute, regulation, rule or order, your application may be referred to the Federal, state, or local agency responsible for investigating, prosecuting, enforcing, or implementing the statute, rule, regulation or order. In certain cases, the information in your application may be disclosed to the Department of Justice or a court or adjudicative body when (a) the FCC, or (b) any employee of the FCC, or (c) the United States Government is a party of a proceeding before the body or has an interest in the proceeding. In addition, consistent with the Communications Act of 1934, FCC regulations and orders, the Freedom of Information Act, 5 U.S.C. § 552, or other applicable law, information provided in or submitted with this form or in response to subsequent inquiries may be disclosed to the public.

If you owe a past due debt to the Federal government, the information you provide may also be disclosed to the Department of the Treasury Financial Management Service, other Federal agencies and/or your employer to offset your salary, IRS tax refund or other payments to collect that debt. The FCC may also provide the information to these agencies through the matching of computer records when authorized.

If you do not provide the information we request on the form, the FCC may delay processing of your application or may return your application without action.

The foregoing Notice is required by the Paperwork Reduction Act of 1995, Pub. L. No. 104-13, 44 U.S.C. § 3501, et seq.

Public reporting burden for this collection of information is estimated to average 4 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, completing, and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the reporting burden to the Federal Communications Commission, Performance Evaluation and Records Management, Washington, DC 20554.

Please submit this form to:

**SLD-Form 471
P.O. Box 7026
Lawrence, Kansas 66044-7026**

**For express delivery services or U.S. Postal Service, Return Receipt Requested,
mail this form to:**

**SLD Forms
ATTN: SLD Form 471
3833 Greenway Drive
Lawrence, Kansas 66046
(888) 203-8100**

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DREYFOUS & ASSOC.

NEVESEM, INC.
(DBA-DREYFOUS & ASSOCIATES)
PMB-641
HC-01, BOX-29030
CAGUAS, PR. 00725-8900
(787) 706-2700

ERATE Quote

FY 2011

Order Number: 3001895 - **A**

Order Date: 12/20/2010

Salesperson: INHS

Customer Number: 03-0201793

Sold To:	Ship To:
JANE STERN DORADO LIBRARY 347 CALLE MENDEZ VIGO Dorado, PR 00646	JANE STERN DORADO LIBRARY 347 CALLE MENDEZ VIGO Dorado, PR 00646

Confirm To:
ORLANDO FIALLO

Customer P.O.	Job Number	Terms
	B145111 JANE STERN LIBRARY FY11 IA	NET 30 DAYS

Item Number		Ordered	Price	Amount
INTERNET ACCESS				
1.5 MBPS	1.544 MBPS Broadband Internet Access	12.00	1,925.00	23,100.00
/ERATE-DISCOUNT	Less ERATE Discount %	0.90-	23,100.00	20,790.00-

Firma _____

FAVOR DE DEVOLVER FIRMADO EL ANCHO DE BANDA ESCOGIDO
POR FAX AL (787) 720-0846



Net Order:	2,310.00
Less Discount:	0.00
Freight:	0.00
Sales Tax:	0.00
Order Total	2,310.00

El por ciento de descuento lo asigna el (SLD) School And Library Division basado en la información suministrada en la **FORMA-471** por la Institución.
Para esta cotización se utilizó el por ciento asignado en el año anterior.
Si existe algún cambio en el por ciento de aprobación se hará el ajuste correspondiente.

Exhibit A-2

Application ID:796817

Do not write in this area.

Entity Number	<u>201793</u>	Applicant's Form Identifier	<u>IC-JANESTERN-11</u>
Contact Person	<u>ADOLFO CIVIDANES</u>	Phone Number	<u>787-796-3675</u>

Block 6: Certifications and Signature

24. ☒ I certify that the entities listed in Block 4 of this application are eligible for support because they are: (check one or both)
- a. ☐ 2001, 20 U.S.C. §§ 7801(18) and (38), that do not operate as for-profit businesses, and do not have endowments exceeding \$50 million, and/or
- b. ☒ libraries or library consortia eligible for assistance from a State library administrative agency under the Library Services and Technology Act of 1996 that do not operate as for-profit businesses and whose budgets are completely separate from any schools including, but not limited to elementary, secondary schools, colleges, or universities.
25. ☒ I certify that the entity I represent or the entities listed on this application have secured access, separately or through this program, to all of the resources, including computers, training, software, internal connections, maintenance, and electrical capacity, necessary to use the services purchased effectively. I recognize that some of the aforementioned resources are not eligible for support. I certify that the entities I represent or the entities listed in this application have secured access to all of the resources to pay the discounted charges for eligible services from funds to which access has been secured in the current funding year. I certify that the Billed Entity will pay the non-discount portion of the cost of the goods and services to the service provider(s).

a.	Total funding year pre-discount amount on this Form 471 (Add the entities from Item 23I on all Block 5 Discount Funding Requests.)	\$3,040.92
b.	Total funding commitment request amount on this Form 471 (Add the entities from Items 23K on all Block 5 Discount Funding Requests.)	\$2,736.83
c.	Total applicant non-discount share (Subtract Item 25b from Item 25a.)	\$304.09
d.	Total budgeted amount allocated to resources not eligible for E-rate support	\$187,000.00
e.	Total amount necessary for the applicant to pay the non-discount share of the services requested on this application AND to secure access to the resources necessary to make effective use of the discounts. (Add Items 25c and 25d.)	\$187,304.09
f.	<input type="checkbox"/> Check this box if you are receiving any of the funds in Item 25e directly from a service provider listed on any Forms 471 filed by this Billed Entity for this funding year, or if a service provider listed on any of the Forms 471 filed by this Billed Entity for this funding year assisted you in locating funds in Items 25e.	

26. ☒ I certify that, if required by Commission rules, all of the individual schools and libraries receiving services under this form are covered by technology plans that are written, that cover all 12 months of the funding year, and that have been or will be approved by a state or other authorized body or an SLD-certified technology plan approver prior to the commencement of service.
- Or ☐ I certify that no technology plan is required by Commission rules.
27. ☒ I certify that (if applicable) I posted my Form 470 and (if applicable) made any related RFP available for at least 28 days before considering all bids received and selecting a service provider. I certify that all bids submitted were carefully considered and the most cost-effective service offering was selected, with price being the primary factor considered, and is the most cost-effective means of meeting educational needs and technology plan goals.
28. ☒ I certify that the entity responsible for selecting the service provider(s) has reviewed all applicable FCC, state, and local procurement/competitive bidding requirements and that the entity or entities listed on this application have complied with them.
29. ☒ I certify that the services the applicant purchases at discounts provided by 47 U.S.C. § 254 will be used primarily for educational purposes and will not be sold, resold or transferred in consideration for money or any other thing of value, except as permitted by the Commission's rules at 47 C.F.R. §§ 54.500, 54.513. Additionally, I certify that the entity or entities listed on this application have not received anything of value or a promise of anything of value, other than services and equipment sought by means of this form, from the service provider, or any representative or agent thereof.

Received & Inspected

MAY 20 2011

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30. ☒ I certify that I and the entity(ies) I represent have complied with all program rules and I acknowledge that failure to do so may result in denial of discount funding and/or cancellation of funding commitments. There are signed contracts covering all of the services listed on this Form 471 except for those services provided under non-contracted tariffed or month-to-month arrangements. I acknowledge that failure to comply with program rules could result in civil or criminal prosecution by the appropriate law enforcement authorities.
31. ☒ I acknowledge that the discount level used for shared services is conditional, for future years, upon ensuring that the most disadvantaged schools and libraries that are treated as sharing in the service, receive an appropriate share of benefits from those services.
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33. ☒ I certify that I am authorized to order telecommunications and other supported services for the eligible entity(ies) listed on this application. I certify that I am authorized to submit this request on behalf of the eligible entity(ies) listed on this application, that I have examined this request, that all of the information on this form is true and correct to the best of my knowledge, that the entities that are receiving discounts pursuant to this application have complied with the terms, conditions and purposes of this program, that no kickbacks were paid to anyone and that false statements on this form can be punished by fine or forfeiture under the Communications Act, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under the Title 18 of the United States Code, 18 U.S.C. § 1001 and civil violations of the False Claims Act.
34. ☒ I acknowledge that FCC rules provide that persons who have been convicted of criminal violations or held civilly liable for certain acts arising from their participation in the schools and libraries support mechanism are subject to suspension and debarment from the program. I will institute reasonable measures to be informed, and will notify USAC should I be informed or become aware that I or any of the entities listed on this application, or any person associated in any way with my entity and/or entities listed on this application, is convicted of a criminal violation or held civilly liable for acts arising from their participation in the schools and libraries support mechanism.
35. ☒ I certify that if any of the Funding Requests on this Form 471 are for discounts for products or services that contain both eligible and ineligible components, that I have allocated the eligible and ineligible components as required by the Commission's rules at 47 C.F.R. § 54.504(g)(1),(2).
36. ☒ I certify that this funding request does not constitute a request for internal connections services, except basic maintenance services, in violation of the Commission requirement that eligible entities are not eligible for such support more than twice every five funding years as required by the Commission's rules at 47 C.F.R. § 54.506(c).
37. ☒ I certify that the non-discounted portion of the costs for eligible services will not be paid by the service provider. The pre-discount costs of eligible services featured on this Form 471 are net of any rebates or discounts offered by the service provider. I acknowledge that, for the purpose of this rule, the provision, by the provider of a supported service, of free services or products unrelated to the supported service or product constitutes a rebate of some or all of the cost of the supported services.

38. Signature of authorized person

39. Signature Date


3/24/2011
40. Printed name of authorized person.
ADOLFO CIVIDANES41. Title or position of authorized person
DIRECTOR☐ Check here if the consultant in Item 6g is the Authorized Person.42a. Street Address, P.O Box or Route Number
SUITE 331
CALLE MENDEZ VIGO
City, State Zip Code
DORADO, PR 0064642b. Telephone number of authorized person:
(787) 796-367542c. Fax number of authorized person:
(787) 796-122742d. E-mail of authorized person:
ADOLFO.CIVIDANES@JSDCL.ORG42e Name of authorized person's employer
JANE STERN DORADO COMMUNITY LIBRARY

NOTICE: Section 54.504 of the Federal Communications Commission's rules requires all schools and libraries ordering services that are eligible for and seeking universal service discounts to file this Services Ordered and Certification Form (FCC Form 471)

with the Universal Service Administrator. 47 C.F.R. § 54.504(c). The collection of information stems from the Commission's authority under Section 254 of the Communications Act of 1934, as amended. 47 U.S.C. § 254. The data in the report will be used to ensure that schools and libraries comply with the competitive bidding requirement contained in 47 C.F.R. § 54.504. All schools and libraries planning to order services eligible for universal service discounts must file this form themselves or as part of a consortium.

An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

The FCC is authorized under the Communications Act of 1934, as amended, to collect the information we request in this form. We will use the information you provide to determine whether approving this application is in the public interest. If we believe there may be a violation or a potential violation of any applicable statute, regulation, rule or order, your application may be referred to the Federal, state, or local agency responsible for investigating, prosecuting, enforcing, or implementing the statute, rule, regulation or order. In certain cases, the information in your application may be disclosed to the Department of Justice or a court or adjudicative body when (a) the FCC; or (b) any employee of the FCC; or (c) the United States Government is a party of a proceeding before the body or has an interest in the proceeding. In addition, consistent with the Communications Act of 1934, FCC regulations and orders, the Freedom of Information Act, 5 U.S.C. § 552, or other applicable law, information provided in or submitted with this form or in response to subsequent inquiries may be disclosed to the public.

If you owe a past due debt to the Federal government, the information you provide may also be disclosed to the Department of the Treasury Financial Management Service, other Federal agencies and/or your employer to offset your salary, IRS tax refund or other payments to collect that debt. The FCC may also provide the information to these agencies through the matching of computer records when authorized.

If you do not provide the information we request on the form, the FCC may delay processing of your application or may return your application without action.

The foregoing Notice is required by the Paperwork Reduction Act of 1995, Pub. L. No. 104-13, 44 U.S.C. § 3501, et seq.

Public reporting burden for this collection of information is estimated to average 4 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, completing, and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the reporting burden to the Federal Communications Commission, Performance Evaluation and Records Management, Washington, DC 20554.

Please submit this form to:

**SLD-Form 471
P.O. Box 7026
Lawrence, Kansas 66044-7026**

**For express delivery services or U.S. Postal Service, Return Receipt Requested,
mail this form to:**

**SLD Forms
ATTN: SLD Form 471
3833 Greenway Drive
Lawrence, Kansas 66046
(888) 203-8100**

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DREYFOUS & ASSOC.

NEVESEM, INC.
(DBA-DREYFOUS & ASSOCIATES)
PMB-641
HC-01, BOX-29030
CAGUAS, PR. 00725-8900
(787) 706-2700

ERATE Quote

FY 2011

Page: 1

Order Number: 3001721 - **B**

Order Date: 12/13/2010

Salesperson: INHS

Customer Number: 03-0201793

Sold To:	Ship To:
JANE STERN DORADO LIBRARY 347 CALLE MENDEZ VIGO Dorado, PR 00646	JANE STERN DORADO LIBRARY 347 CALLE MENDEZ VIGO Dorado, PR 00646

Confirm To:
ORLANDO FIALLO

Customer P.O.	Job Number	Terms
	B14511B JANE STERN LIBRARY FY11 BM	NET 30 DAYS

Item Number		Ordered	Price	Amount
EXISTING EQUIPMENT MAINTENANCE & UPGRADE				
Hardware Maintenance				
BM-POLYCOM-8000	CODEC Polycom VSX 8000	1.00	1,938.00	1,938.00
	S/N 8209190AC306B2			
BM-VBRICK-WM	Encorder Vbrick WM Single	1.00	743.00	743.00
	S/N 1110900175			
BM-UPS-1500	Minuteman Enterprise 1500 UPS	1.00	360.00	360.00
	S/N DE03090900068			
/ERATE-DISCOUNT	Less ERATE Discount %	0.90-	3,041.00	2,736.90-



Net Order:	304.10
Less Discount:	0.00
Freight:	0.00
Sales Tax:	0.00
Order Total	304.10

El por ciento de descuento lo asigna el (SLD) School And Library Division basado en la información suministrada en la **FORMA-471** por la Institución.
Para esta cotización se utilizó el por ciento asignado en el año anterior.
Si existe algún cambio en el por ciento de aprobación se hará el ajuste correspondiente.



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Tracking no.: 870826215351

Select time format: 12H | 24H

E-mail notifications

Delivered

Initiated Picked up In transit Delivered

Delivered

Signed for by: R.BROOKS

Shipment Dates

Ship date: Mar 25, 2011

Delivery date: Mar 28, 2011 9:18 AM

Destination

LAWRENCE, KS

Signature Proof of Delivery

Shipment Options

Help

Hold at FedEx Location

Hold at FedEx Location service is not available for this shipment.

Shipment Facts

Help

Service type	Priority Envelope - Indirect Signature Required	Delivered to	Guard/Security Station
Weight	0.5 lbs/ 2 kg		

Shipment Travel History

Help

Select time zone: Local Scan Time

All shipment travel activity is displayed in local time for the location

Date/Time	Activity	Location	Details
Mar 28, 2011 9:18 AM	Delivered	LAWRENCE, KS	
Mar 28, 2011 8:03 AM	On FedEx vehicle for delivery	LENEXA, KS	
Mar 28, 2011 6:28 AM	At local FedEx facility	LENEXA, KS	
Mar 26, 2011 5:34 AM	At dest sort facility	KANSAS CITY, MO	
Mar 26, 2011 4:32 AM	Departed FedEx location	MEMPHIS, TN	
Mar 26, 2011 12:10 AM	Arrived at FedEx location	MEMPHIS, TN	
Mar 25, 2011 6:34 PM	Left FedEx origin facility	ARECIBO, PR	
Mar 25, 2011 4:22 PM	Picked up	ARECIBO, PR	

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13 de abril de 2011

Exhibit C

A quien pueda interesar:

Sirva la presente a modo de confirmación de la entrega para la compañía **Nevesem BDA Dreyfous & Asociados**. El pasado 24 de marzo de 2011, se presentó a nuestro terminal de servicio FEDEX ubicado en la tienda de Manatí, el mensajero de dicha compañía para hacer un envío. Los números de control ("tracking") de éstos son: **870826215351 y 872914026686**. Estos paquetes fueron recibidos por nuestro personal de **Impress** y custodiados para el recogido del carrero de FEDEX en su ruta regular.

De necesitar información adicional puede comunicarse a nuestra tienda **Officemax** en Plaza Monte Real, Manatí al teléfono 787-854-1300.

Cordialmente,

A handwritten signature in black ink, appearing to read "Dalmaris Pérez", with a stylized flourish at the end.

Dalmaris Pérez

Impress Supervisor Officemax 1239

Plaza Monte Real Carr #2 km 45.8

Manatí, PR 00674

Tel. 787-854-1300 / Fax. 787-/854-1070

impress1239@officemax.com